

Start earning rewards automatically

All Frenchville Sports Club members are automatically entered into the Frenchville Rewards program. You may opt out at any time.



EARN

Earn Rewards Points instantly while playing the gaming machines with your membership card inserted, or hand you card over to our friendly staff when making a purchase at any of our bars, dining, or bingo outlets.



SAVE

Present your membership card when making a purchase at any of our bars, Café, or Bistro to enjoy special members pricing and discounts.



LEVEL UP

There are six levels of Rewards to discover! You can progress towards the next rewards level with every visit by accumulating Level Credits.



REDEEM

Use your Rewards Points to enjoy more of the things you love – food, drinks, or cash! Simply present your membership card and let our staff know you'd like to pay using your Reward Points.

500 Rewards Points = \$5 Cash

1,000 Rewards Points = \$10 Cash

5,000 Rewards Points = \$50 Cash

To redeem points for cash, see staff in the gaming lounge or print a cash voucher through the members kiosk.

Frequently Asked Questions

How long do my Rewards Points last for?

Rewards Points are valid until 30th June each year. Any rewards points not redeemed will be automatically forfeited. Level Credits are valid for six months from the date you earn them. Level Credits older than six months will expire on the 1st of each month.

How do I move up a level?

Once you reach the required Level Credits, you will automatically move up to the next level. You can then start enjoying new rewards of that level straight away!

Can I move down a level?

Once you reach a new rewards level, you are then guaranteed to remain in that level until the next review date. Reviews are conducted on the 1st February 1st May, 1st August and 1st November based on your Level Credits balance.

Mates Rates Program

Our Mates Rates program offers our members exclusive discounts and benefits from participating local businesses all year round.

Gamble responsibly

Frenchville Sports Club actively promotes the Responsible Service of Gambling. Confidential help, support and advice is available through the Gambling Helpline - 1800 858 858. The Frenchville Rewards program information is not intended for minors or persons excluded from gambling at this venue.

Privacy statement

Frenchville Sports Club is committed to the privacy of our members. While the information collected from Frenchville Rewards is essential in allowing us to provide superior products and services, we value our member's trust. Frenchville Sports Club ensures all activities related to Premium Rewards shall remain strictly confidential. Frenchville Sports Club will take all reasonable steps to protect member's personal information from misuse, loss, and unauthorised access. Terms and conditions apply to all components of the Frenchville Rewards program. See reception for full details

Find us on:



FRENCHVILLE REWARDS

Central Queensland’s best member rewards!

Frenchville Rewards give you access to exclusive rewards and benefits at Frenchville Sports Club! Every time you use your membership card, you'll be rewarded with a range on benefits, including discounts, promotions, prizes, and rewards.

Reward Points

Members commence in the Emerald level and earn Reward Points at the following rates:

- One Reward Point per \$2 spend on food and beverage
- One Reward Point per \$4 spend on Keno
- One Reward Point per \$12 play on the gaming machines

As you progress through our loyalty levels, your earning potential increases. Reward Points are valid until 30th June each year.

Level Credits

Loyalty levels are based on your activity across the Club in the last 6 months. Each time you use your card, you'll earn Level Credits to help you progress to the next reward level.

Loyalty Level	Level Credits
Emerald	Entry Level
Bronze	100
Silver	300
Gold	750
Platinum	1,500
Platinum +	3,000

Frenchville Rewards Benefits	Emerald	Bronze	Silver	Gold
Earn Reward Points with gaming play	★	★	★	★
Earn Reward Points with food, beverage & bingo spend	★	★	★	★
Earn Reward Points with Keno spend	★	★	★	★
Entry into member promotions	★	★	★	★
Members pricing on food & beverage	★	★	★	★
Chance to win daily prizes at the Jackpod machines	★	★	★	★
Daily visitation points		10	50	200
Entry into Birthday Draw	★	★	★	★
Complimentary dessert in month of birthday	★	★	★	★
Birthday gift	★	★★	★★★	★★★★
Bonus Points on your birthday		500	1,000	2,000
Instant gaming play points bonus		25%	50%	75%
Monthly gaming points bonus		★	★	★★
Redeem Bonus Points for cash	100 pts = \$1.00	100 pts = \$1.00	100 pts = \$1.00	100 pts = \$1.00
Use Bonus Points to purchase food & beverage	100 pts = \$1.00	100 pts = \$1.10	100 pts = \$1.25	100 pts = \$1.50
Entry into exclusive promotions		★	★	★
 Platinum and Platinum+ Unlock the Platinum level to find out more				